

	Customer Complaint Form	PRD15-0009-14_1 PUB Edition: 06 20/12/2021
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CUSTOMER COMPLAINT FORM

Customer Information	
Full name	
Passport data	
Residence address	
Phone number(s)	
Method of receiving the complaint response	☐ in-person ☐ by postal service ☐ electronically Pls.indicate e-mail address: _____
1Contents of complaint	

Dear customer, if the complaint field is not sufficient, you may continue on additional sheets of paper annexed to this form.

I certify that I have received:

- Rules of Customer Complaint Handling of EVOcabANK OJSC,
- The notice *What to do if you have a complaint*,
- The letter acknowledging the receipt of the complaint.

Date of filing the complaint

Signature

¹ If you are attaching documents to this form, pls. indicate the number of attached pages in the **Contents of complaint** field.